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DTC

ARMSTRONG TEASDALE LLP

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WASHINGTON, DC

NEW YORK, NY

SHANGHAI

SYDNEY

ATTORNEYS AT LAW

February 7, 2003

VIA EXPRESS MAIL DELIVERY
EL048578889US

USPTO
Commissioner for Patents
Attn: Office of Petitions
Crystal Plaza Four
Suite CP4-3C23
2201 South Clark Place
Arlington VA 22202

ATTN: Beverly Flanagan

Re: Applicant: Holmes et al.
Serial No.: 09/754,600 *DAC/3744*
Filed: January 5, 2001
Atty. Dkt. No.: 9D-HR-19406
FOR: REFRIGERATOR SYSTEM
AND SOFTWARE ARCHITECTURE

Applicant: Sandell et al.
Serial No.: 09/475,630 *DAC/3624*
Filed: December 30, 1999
Atty. Dkt. No.: 9D-EC-19310
FOR: INTERNET BASED GOODS
DELIVERY SYSTEM

Dear Ms. Flanagan:

Enclosed please find a Second Status Request for Serial No. 09/754,600 filed January 5, 2001, and a Second Status Request for Serial No. 09/475,630 filed December 30, 1999.

We would appreciate a prompt response.

Sincerely,

Thomas M. Fisher

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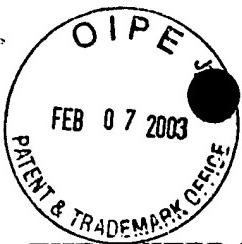
OFFICE OF PETITIONS

TMF/lav
Enclosures

cc: R.C. Tang (w/encs.)

ONE METROPOLITAN SQUARE | SUITE 2600 | ST. LOUIS, MISSOURI 63102-2740 | TEL: 314.621.5070 | FAX: 314.621.5065

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PATENT
9D-HR-19406

THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of: Holmes et al. :
Serial No.: 09/754,600 : Group Art Unit:
Filing Date: January 5, 2001 :
For: REFRIGERATOR SYSTEM AND SOFTWARE
ARCHITECTURE : Examiner:

SECOND STATUS REQUEST

ATTN: Beverly Flanagan
USPTO – Office of Petitions
Commissioner for Patents
Washington, D.C. 20231

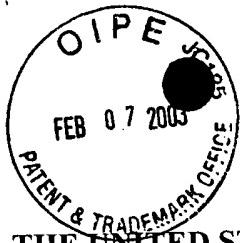
Ms. Flanagan:

The above-identified patent application was filed on January 5, 2001. A Petition For Withdrawal Of Holding Of Abandonment Or, In The Alternative, For Revival Of An Unintentionally Abandoned Patent Application, was filed on May 30, 2002. A response to said Petition has never been received. A status request was filed on December 17, 2002, but no formal response has been received. Applicants have been verbally informed that the case is missing. We respectfully request an official search for the file and a status inquiry on the above-identified patent application.

Respectfully submitted,

Thomas M. Fisher, Reg. No. 47,564
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One Metropolitan Square, Suite 2600
St. Louis, Missouri 63102-2740
(314) 621-5070

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PATENT
9D-EC-19310

THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of: Sandell et al.

Serial No.: 09/475,630

: Group Art Unit:

Filing Date: December 30, 1999

: Examiner:

For: INTERNET BASED GOODS DELIVERY
SYSTEM

:

SECOND STATUS REQUEST

ATTN: Beverly Flanagan
USPTO – Office of Petitions
Commissioner for Patents
Washington, D.C. 20231

Ms. Flanagan:

The above-identified patent application was filed on December 30, 1999. It has come to Applicants' attention that the USPTO's records indicate the filing of an Express Abandonment for this application, however, Applicants' records do not reflect any filing of an Express Abandonment regarding this application. A status request was filed on December 17, 2002, but no formal response has been received. Applicants have been verbally informed that the case is missing. We respectfully request an official search for the file and a status inquiry on the above-identified patent application.

Respectfully submitted,

Thomas M. Fisher, Reg. No. 47,564
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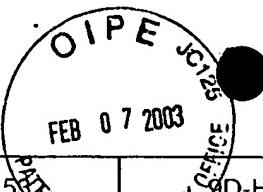


| Serial No. | Atty. Dkt. No. | Petition Date | AT Mtr # |
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| 08/866,907 | 9D-HL-18979 | 08/01/02 | 38 |
| 09/475,593 | 9D-HL-19218 | 07/01/02 | 88 |
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| 09/475,630 | 9D-EC-19310 | 06/21/02 | 174 |
| 09/475,856 | 9D-RG-19294 | 05/24/02 | 83 |
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| 09/480,586 | 9D-HL-19136 | 05/16/02 | 57 |
| 09/480,589 | 9D-EC-19348 | 05/16/02 | 199 |
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| 09/481,863 | 9D-RG-19121 | 06/06/02 | 60 |
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